

PracticeWorks software strongly adheres to compliance with Microsoft® Windows® operating systems and hardware compatibility. Only operating systems and hardware listed below have been fully tested and certified on PracticeWorks software. System Requirements are updated regularly. Before purchasing any equipment, please review the latest requirements located at <http://www.kodakdental.com/documentation/sysReqs/PracticeWorks.pdf>.

<p>Server</p>	<p>Hardware</p> <ul style="list-style-type: none"> Intel Pentium 4, Core Duo, Core 2 Duo, Xeon Dual-Core 1.83 GHz or faster 1 GB RAM or higher 4 GB available disk space without clinical imaging or 200 GB available disk space with clinical imaging CD/DVD-ROM drive Ethernet 10/100/1000 network card 1024x768, 32 bit capable video card Standard CRT/LCD monitor with a minimum of 1024x768 screen resolution Mouse/keyboard (multimedia not supported) 3.5" 1.44MB floppy drive UPS/Surge suppression hardware Anti-virus software 	<p>Database</p> <p>Pervasive PSQL Server for Windows^[1]</p>	<p>Supported Operating Systems</p> <p>With 2-5 Users Windows XP Professional SP3 (32-bit) Windows 2000 Professional Windows XP Media Center (32-bit) Windows Vista Business SP1 Windows 7 (32-bit)</p> <p>With more than 5 users Windows Server 2003 SP2 (32-bit) Windows 2000 Server Windows 2008 Server (32-bit)</p> <p>*See footnote ^[2] before deciding on any operating system</p>
<p>Workstation (without clinical imaging)</p>	<p>Hardware</p> <ul style="list-style-type: none"> Intel Pentium 4, Core Duo, Core 2 Duo, Xeon Dual-Core 1.3 GHz or faster 512 MB RAM or higher 4 GB available disk space CD/DVD-ROM drive Ethernet 10/100/1000 network card 1024x768, 32 bit capable video card Standard CRT/LCD monitor with a minimum of 1024x768 screen resolution Mouse/keyboard (multimedia not supported) UPS/Surge suppression hardware Anti-virus software 		<p>Supported Operating System</p> <p>Windows XP Professional SP3 (32-bit) Windows 2000 Professional Windows XP Media Center (32-bit) Windows Vista Business (32-bit) Windows 7 (32-bit)</p> <p>*See footnote ^[2] before deciding on any operating system</p>
<p>Clinical Workstation (with clinical imaging)</p>	<p>Hardware</p> <ul style="list-style-type: none"> Intel Pentium 4, Core Duo, Core 2 Duo, Xeon Dual-Core 2.0 GHz or faster 1 GB RAM or higher 40 GB available disk space CD/DVD-ROM drive Ethernet 10/100/1000 network card 1024x768, 32 bit capable video card Standard CRT/LCD monitor with a minimum of 1024x768 screen resolution Mouse/keyboard (multimedia not supported) USB chipset with 2 or more powered USB 2.0 ports Additional PCI Express, AGP, or USB 2.0 expansion slots may be required UPS/Surge suppression hardware Anti-virus software 		<p>Supported Operating Systems</p> <p>Windows XP Professional SP3 (32-bit) Windows 2000 Professional Windows XP Media Center (32-bit)</p> <p>*See footnote ^[2] before deciding on any operating system</p>
<p>System Requirements for Included or Add-on Features, Modules and Services</p>			
<p>Auto-Dialer</p>	<p>A 56K external modem is required on each PC using the Auto-Dialer. A dedicated phone line for the modem is recommended.</p>		
<p>Backing Up PracticeWorks Software and Data</p>	<p>A Windows-compatible backup system capable of backing up PracticeWorks software, data and images. We recommend that you perform a nightly backup on removable media that is stored in a fireproof safe offsite. In the event of data corruption, fire, theft or loss your backup may be the only way to restore your office records. Consult with your hardware representative or technical service provider to ensure that your data backup system is adequate, thoroughly tested, and guaranteed to function correctly.</p>		
<p>KODAK Electronic Services E- Claim Service E- Statement Service Real Time Services E- Payment Services</p>	<p>High-speed broadband internet connection (recommended) and Internet Explorer 6.0 or higher, or a 56K external modem are required for e-claim, e-statement and e-payment services. E-payment service does not support modem connectivity in a Windows Terminal Services (WTS) environment. If using a modem one is required at each workstation performing electronic data transmissions and dedicated phone lines are recommended.</p> <p>Real time services require a high-speed broadband internet connection.</p> <p>All services have been tested under with IE 7.0.</p> <p>MagTek (USB or Serial) or Scan Technologies (PS/2) credit card reader for e-payment service available only from PracticeWorks, Inc.</p>		

Emailing from PRACTICEWORKS Software	A MAPI-compatible email client must be installed and configured on each workstation used to send email. Microsoft Office Outlook or Outlook Express are recommended.
General Printing	<p>Laser Printers HP LaserJet 4250 HP LaserJet P3005d</p> <p>Label Printers Dymo LabelWriter 400 or 400 Turbo printer</p> <p>Color Printers HP OfficeJet Pro K550 or HP Color LaserJet 3600n</p> <p>Using a color inkjet printer or multi-function printer as your primary printer is not recommended. Contact the manufacturer for information on print drivers compatible with your operating system.</p>
Import Digital Camera Images	Digital camera memory card and USB 2.0 card reader The Canon EOS Rebel XSi is recommended. Any digital camera that can transfer images to a PC is acceptable.
MasterWorks Interactive Web Training Courses	Sound card, speakers, headset with microphone Adobe Flash Player 9 Java/JRE 5.0 High-speed broadband internet connection is highly recommended. Internet Explorer 6.0 or higher
KODAK PRACTICEWORKS Voice Activation Module	Audio card compatible with your operating system. Choose a wired close-talk headset computer microphone recommended for speech recognition such as Andrea Electronics NC-7100 or ANC-700. It should have a long, flexible noise-canceling microphone that can be positioned directly in front of your mouth. Limit background noise. Volume control and a mute button are an added convenience. Microsoft 8.0 Speech Recognizer (SR 8.0) is utilized by the Voice Activation Module.
Online Resource Center	High-speed broadband internet connection Internet Explorer 6.0 or higher
PracticeToGo	Data exports to Palm Desktop software versions 4.1.4 and 4.1.4e. PracticeToGo may synchronize with other Palm Desktop versions. Consult with Palm for requirements on hand-held device hardware and additional software that will synchronize with Palm Desktop.
PRACTICEWORKS Support	High-speed broadband internet connection
QuickBooks Integration	QuickBooks Pro Edition 2007 See http://www.intuit.com/ for System Requirements.
Scanning	Any TWAIN compliant scanner with a full-sized transparency adapter. The EPSON Perfection v700 PHOTO is recommended for image scanning. Contact the manufacturer for information on print drivers compatible with your operating system.
Web Updates	High-speed broadband internet connection Internet Explorer 6.0 or higher Web Updates enables you to update your software version over the internet without the need for a CD. Go to the PracticeWorks software main window and select from the menu <i>Help > Check for Updates</i> .
Fingerprint Device	Required only if using the Fingerprint feature. Please contact your Sales representative for specifics.
Kiosk	An optional Elo 1000 Series 1915L Touch Screen Monitor is supported for use with the Kiosk feature.

In addition to all system requirements, the following hardware and software has previously been certified for use with PracticeWorks software:

Processor Families
 Intel Pentium III

Internet Browser
 IE 5.5

Printers
 HP LaserJet 1320 or 2420

Monitors
 15", 800 x 600 resolution, 4MB video RAM, 256 color

Digital Camera
 Kodak DX7590 dental digital photography system
 Kodak DX6490 dental digital camera system
 Kodak P712 dental digital photography system

Scanners
 Epson Expression 1680 Professional

Video Capture Card

Required only if capturing images from an intraoral camera. Most video capture cards that meet Video for Windows driver standards are acceptable. Hauppauge WinTV-Radio model 401 is acceptable. Some video capture cards may not meet these standards (e.g., the ATI All-In-Wonder card).

Notes and Recommendations:

1. Pervasive PSQL Server

Please contact your Sales representative for details. The Pervasive install CD purchased from your sales representative has been specifically configured to work with KODAK PRACTICEWORKS Practice Management Software.

The following versions of pervasive are needed depending on your operating system and PracticeWorks software version

Operating System	Pervasive PSQL Version
Windows Vista	Pervasive 9.5 with PracticeWorks 7.0.7 or higher Pervasive 10.10 with PracticeWorks 7.0.11 or higher Pervasive 10 service pack 3 (10.30) with PracticeWorks 7.0.13 or higher
Windows 2008 Server	Pervasive 10.10 with PracticeWorks 7.0.11 or higher Pervasive 10 service pack 3 (10.30) with PracticeWorks 7.0.13 or higher
Windows 7	Pervasive 10 service pack 3 (10.30) with PracticeWorks 7.0.13 or higher
All other supported operating systems	All supported Pervasive Version

2. Operating Systems

A. Windows Vista Edition

Business and Ultimate editions are supported. Business edition is recommended. Review system requirements on the Microsoft Windows Vista website for the edition you plan to purchase. Non-core Vista features available with the Ultimate edition are not necessary to run PracticeWorks software and may require hardware that exceeds our workstation and clinical workstation requirements.

Vista Recommended Settings

- User Account Control (UAC) can remain on. PracticeWorks software is fully Vista-compatible and can be run by a Vista Standard User.
- Change the power plan setting for *Put the computer to sleep* to 'Never'. Network connections are lost if PracticeWorks software is running when the PC goes into sleep power mode after a period of inactivity.
- To avoid repetitive warning messages from Windows Mail when using the bulk email feature, open Windows Mail > Tools > Options > Security. Uncheck "Warn me when other applications try to send mail as me."

B. Windows 2008 Server

PRACTICEWORKS Practice Management Software is supported under Windows 2008 Server with the exception of the voice module. If you use other products that integrate with PRACTICEWORKS Practice Management Software please refer to the system requirements for that software to determine the best operating system for your practice.

C. Windows 7

The following windows 7 versions are supported:

- Windows 7 Professional
- Windows 7 Enterprise
- Windows 7 Ultimate (Non-core Windows features available with the Ultimate version of Windows 7 are not necessary to run PracticeWorks software and may require hardware that exceeds our workstation and clinical workstation requirements)

Windows 7 Recommended Settings

- User Account Control (UAC) can remain on. PracticeWorks software is fully Vista-compatible and can be run by a Standard User.
- Change the power plan setting for *Put the computer to sleep* to 'Never'. Network connections are lost if PracticeWorks software is running when the PC goes into sleep power mode after a period of inactivity.
- To avoid repetitive warning messages from Windows Mail when using the bulk email feature, open Windows Mail > Tools > Options > Security. Uncheck "Warn me when other applications try to send mail as me."

D. Pervasive Version

Please see the above note regarding Pervasive PSQL Server to determine the exact version of Pervasive PSQL you will need for your hardware configuration.

E. Product Integration with PracticeWorks Software under Vista, Windows 2008, and Windows 7

- PracticeWorks Lights is not Vista or Windows 7 compatible.
- Fingerprint Scanner Interface is not compatible under Windows 7 or Vista.
- Housecalls™-Televox ®: Housecalls ASP service is compatible with Windows Vista/Windows 7 PCs. Data transfer methods from PracticeWorks software to the HouseCalls ASP service include: HTTPS Post, FTP, SSH, TVWebPost or file upload. Housecalls version 7.5 or earlier is not Vista/Windows 7-compatible. Please contact Televox www.televox.com/support for further information.
- These products integrate successfully: Emdeon DDS v8.12, Televox ® T.Link, CareCredit version 4.3, QuickBooks Pro 2007, Trojan Benefit Service v1.0.6 and Managed Care Updates, printing to Moore Wallace Forms using supported printers, Adobe Reader 8.1.
- Contact the vendor for the current Vista/Windows 7-compatibility status of these products and recheck this document for PracticeWorks software integration readiness: MedVisor, NEA FastAttach, Emdeon XComm, Televox ® T-Link, Visa Easy Pay.

3. Server and Workstation

- A dedicated server that is not used as a workstation is strongly recommended.
- In general, performance can be improved by doing any or all of the following: increasing the amount of memory (RAM) on a workstation or server; replacing the hard drive with a newer, larger, faster model; upgrading the CPU to a faster speed.
- Disk compression or other utilities should not be used.

4. NEA Integration Requirements

- High-speed broadband internet connection. Modem connectivity is not supported for these services.
- Internet Explorer 6.0 or higher.
- A means of digitizing images - either digital radiography or a TWAIN compliant scanner with a transparency adapter.
- Kodak electronic claim service is required.
- NEA FastAttach software version 2.76 or 2.77.
- Desktop computer running Windows XP Professional SP2, Windows XP Media Center, or Windows 2000 Professional without Terminal Services or Citrix. Running FastAttach 2.76 or 2.77 on Windows Server 2003 SP2 or Windows 2000 Server is supported but not recommended by NEA. FastAttach may work in other environments but is not guaranteed.
- See www.nea-fast.com for further information