

PracticeWorks strongly adheres to compliance with Microsoft Windows operating systems and hardware compatibility (HCL), which can be found at <http://www.microsoft.com/whdc/hcl/default.msp>. Only operating systems and hardware listed below have been fully tested and certified on OrthoTrac software. System Requirements are updated regularly. Before purchasing any equipment, please review the latest requirements located at <http://www.kodakdental.com/documentation/sysReqs/OrthoTrac.pdf>.

| Item | Minimum Required | Recommended | Notes |
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| Computer System | <p>Database Server Intel P-III 600 MHz (or faster) 1.44MB floppy drive Super VGA 1024x768 or higher Keyboard Mouse CD-ROM Network Adapter</p> <p>Workstations Pentium III 600 MHz (or faster) 1.44MB floppy drive Keyboard Mouse CD-ROM Network Adapter</p> | <p>Database Server Server-class Intel Pentium 4 2.0 GHz (or faster) 10/100 Network Adapter USB Port</p> <p>Workstations Pentium 4 1.7GHz (or faster) 10/100 Network Adapter USB Port</p> | <p>Ensure the computer system selected is running one of the following Microsoft Certified Windows Products: Windows XP Windows Server 2003 Standard Edition Windows Server 2003 Enterprise Edition Windows Server 2008</p> |
| Operating System | <p>Database Server:*</p> <p><u>With 1-10 workstations</u> Windows XP Professional (SP3)</p> <p><u>With 11 or more workstations</u> Windows Server 2003 (Standard Edition) (SP1) Windows Server 2008 Standard Windows Server 2008 Enterprise</p> <p>Workstations:*</p> <p>Windows XP Professional Windows Vista Business*** Windows Vista Enterprise*** Windows Vista Ultimate*** Windows 7 Professional*** Windows 7 Enterprise*** Windows 7 Ultimate***</p> <p>PracticeWorks will no longer support Windows 2000 beginning with OrthoTrac Version 11.1</p> <p>Windows 98 and Windows NT are no longer supported.</p> <p>64-bit versions of Windows are not currently supported</p> | <p>Database Server:*</p> <p><u>With 1-3 workstations</u> Windows XP Professional (SP3)</p> <p><u>With 4 or more workstations</u> Windows Server 2003 (Standard Edition) (SP1)</p> <p>Workstations:*</p> <p>Windows XP Professional Windows Vista Business*** Windows Vista Enterprise*** Windows Vista Ultimate***</p> <p>XP SP3 or higher is required for the Quick Books Integration</p> <p>64-bit versions of Windows are not currently supported</p> | <p>PracticeWorks recommends using the least-used machine as the data server. If there are more than 4 workstations in the office, a dedicated data server running Windows Server 2003 (SP1) is recommended.</p> <p>PracticeWorks recommends disabling QOS Packet Scheduler on Windows Server 2003 (Standard Edition), and Windows XP Professional to prevent network performance issues.</p> <p>Windows XP is limited to 10 concurrent inbound connections.</p> <p>*Access Rights Use caution in restricting access to operating system resources. For simplicity, PracticeWorks recommends that all users have Administrator rights. At a minimum, all OrthoTrac software users will need <u>full access rights</u> to the following:</p> <ul style="list-style-type: none"> • The Registry • The OMS and OMS-SPEC folders • The root directory. <p>***Users running Windows Vista or Windows 7 should check compatibility of 3rd party software and peripherals with their providers.</p> |
| Apple-Macintosh Computers | <p>Server: Not Supported</p> <p>Workstations:*</p> <p>Intel-based Macintosh: OS X 10.4.6 software or better</p> | <p>Server: Not Supported</p> <p>Workstations:*</p> <p>Intel-based Macintosh: OS X 10.4.6 software or better</p> | <p>Running OrthoTrac on a Mac Requires:</p> <ul style="list-style-type: none"> • Apple Boot Camp (included in Mac OS X), VMWare Fusion or Parallels Desktop • Licensed copy of Windows XP or Vista <p>NOTES: Some hardware devices such as scanners, card</p> |

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| | *Apple-Macintosh Computers: Mac Mini, iMac, MacBook, MacBook Pro, MacBook Air, MacPro | *Apple-Macintosh Computers: Mac Mini, iMac, MacBook, MacBook Pro, MacBook Air, MacPro | readers, fingerprint scanners, etc. may not be fully functional using either of the virtual machine packages (Fusion/Parallels). You can install & use Boot Camp or you can install either of the virtual machine packages on top of Boot Camp Although no issues have been found when running the applications through either Fusion or Parallels; Boot Camp software without a virtual machine application may be more reliable. |
| SQL Server Software | SQL Server 2005 Express | SQL Server 2005 Express | SQL Server 2005 Express is free and installed with OrthoTrac 11.0. To verify your hardware meets the minimum system requirements visit: http://www.microsoft.com/sql/prodinfo/sysreqs/default.mspx . Select Express Edition System Requirements. Larger offices may require a full version of SQL Server 2005**. System Requirements can be accessed from the link shown above. **64-bit version of Windows SQL Server 2005 is not currently supported. |
| System Memory | Server 1 GB Workstation 512MB | Server 2GB (or greater) Workstation 1GB (or greater) | Increasing the amount of RAM often improves performance. |
| Hard Drive | Server 6GB Workstation 1GB | Server 40GB (or greater) Workstation 20GB (or greater) | Disk compression or other utilities should not be used. Disk space requirements grow as your practice grows. The data directory starts at 100MB, and could easily grow to 400-500MB in a few years. |
| Monitor and Video Card | 15" monitor 800 x 600 resolution 4MB video RAM 256 colors Normal/Small font size (96 DPI) | 17" monitor 1024 x 768 resolution 32MB video RAM 32 bit True Color Normal/Small font size (96 DPI) | Monitor size selections should be based on space considerations where the monitor will be located. A flat panel or 15" monitor may be desirable in confined spaces. |
| Modem | 28.8-56K Modem | 56K External Modem or Broadband Internet Connection | PracticeWorks recommends a modem connected to the server with a dedicated phone line for maximum supportability. |
| Credit Card Reader | Required only if utilizing the Kodak electronic credit card processing service. | MAGTEK (part no. 21040101) | Available only from PracticeWorks. |
| UPS/Surge Suppressors | Not required to run OrthoTrac software, but strongly recommended. | UPS devices with a wattage level capable of supplying sufficient power to your system. | A UPS device will supply power to your system in the event of a power failure. PracticeWorks recommends that you work with your hardware vendor to configure a UPS solution adequate for your network. |
| Internet | Dialup Internet connection Internet Explorer 6.0 SP1 or higher | 56K Internet connection or higher Internet Explorer 7.0 | PracticeWorks does not recommend using AOL. |

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| Backup System | Windows approved backup system capable of backing up the all OrthoTrac software directories. | 20/40 DAT – digital analog tape PracticeWorks recommends that your backup is tested and guaranteed to be functioning correctly. | Data backup is an important step in your daily procedures. In the event of data corruption, fire, theft or loss, your backup may be the only way to restore your office records. |
| Printers | <u>Report Printer:</u> HP-compatible with 2MB of memory <u>Ticket Printer:</u> Microsoft Windows-compatible capable of printing half-sheets of paper <u>Business Card Ticket Printer:</u> Not required to run OrthoTrac software <u>Label Printer:</u> Not required to run OrthoTrac software <u>Color Printer:</u> Not required to run OrthoTrac software | <u>Report Printer:</u> HP LaserJet 4200 Series HP Laser Jet P4515tn** <u>Ticket Printer:</u> HP LaserJet P1505 Series* <u>Business Card Ticket Printer:</u> DYMO LabelWriter™ Twin Turbo DYMO LabelWriter™ Turbo <u>Label Printer:</u> (1" labels) DYMO LabelWriter (see above) Brother P-Touch PT-2600 Seiko Smart Label Printer 430 <u>Color Printer:</u> HP DeskJet 6000 series printer | PracticeWorks does not recommend using "L" series printers or an inkjet printer as your report printer. PracticeWorks does not recommend using an inkjet printer as your primary printer. Label printers are supported only on the machine they are connected to and are not supported for use at a remote office. PracticeWorks does not recommend using dye sublimation printers as your word processing printer *The HP1505 is not recommended for remote client/server printing. **See the Printer Fact sheet for Paper Weight Limitations. Recall Cards < 53lb. |
| Electronic Signature Pad | Required only if using Electronic Signatures feature | Topaz Signature Pads (Standard or LCD) or Tablet PC | To use a signature pad in a WTS or Citrix session, a signature pad with a serial connector is required, available from Topaz. USB pads are not supported on thin clients or fat clients running through WTS. |
| Fingerprint Device | Required only if using Fingerprint feature | Please contact your Sales representative for specifics. | Fingerprint scanner is supported under a WTS or Citrix session on a fat client only. Thin client devices are not supported. Fingerprint scanner is not recommended for use with Windows 2008 Server with Terminal Services. Fingerprint feature supports the listed fingerprint scanner device only. Scanners built into Tablet PCs are not supported. |
| Add-on Software | pcAnywhere version 9.0 HOST/REMOTE software Microsoft Word XP (version 10) or later | pcAnywhere HOST/REMOTE software Norton AntiVirus or McAfee VirusScan Software Microsoft Word 2003 (version 11) Microsoft Word 2007 (version 12) Intuit Quickbooks 2006 or later | Microsoft Word should be installed with the latest update available from Microsoft. |
| Internet Connectivity | OrthoTrac software supports online updates, product registration and activation, Electronic Insurance Eligibility Service, E-Claims Processing Service, and E-Statements Delivery Service, as well as access to training resources on the internet. <ul style="list-style-type: none"> • Security. A hardware and/or software firewall must be used and configured properly. The firewall should be configured to ensure OrthoTrac Software Support connectivity. • Anti-Virus Protection. A comprehensive anti-virus product must be installed and configured properly. Real-time scanning is not recommended due to a negative impact on network performance. <p>We strongly recommend that a qualified computer hardware and network servicing organization configure and maintain your internet connection.</p> | | |

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OrthoTrac Point-Of-Care module (version 11.1)

In addition to the system requirements for the main office, the following additional items are required for the Point-of-Care module. OrthoTrac Point-Of-Care module has been optimized for Tablet PCs in portrait mode and requires either a **Remote Desktop Host PC for single users** or a **WTS/Citrix Server for multiple users**. OrthoTrac Point-Of-Care module may also be used on standard OrthoTrac software workstations which meet the minimum requirements stated above.

| Item | Minimum Required | Recommended | Notes |
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| Tablet PC | Pentium III 933MHz | Pentium M 1.1GHz or faster | The Remote Desktop feature of Windows XP Tablet PC Edition is used as the client to connect to either a Windows XP RDP Host PC or a WTS/Citrix Server. |
| Operating System | Windows XP Tablet PC Edition | Windows XP Tablet PC Edition | |
| System Memory | 256MB RAM | 512MB RAM | |
| Hard Drive | 20GB Hard Drive | 20GB Hard Drive | |
| Application Server | Pentium 733MHz | Pentium 4 2.0GHz or faster | Single tablet PC users may utilize a PC with Windows XP Professional as the application server using Remote Desktop Host. This PC must be used exclusively as an application server when Point-Of-Care module is being used. For use with more than one tablet PC, Windows Server 2003 (Standard Edition) or Windows Server 2008 (Standard Edition) with Windows Terminal Services must be used. |
| Operating System | Windows XP Professional (SP1) | Windows Server 2003 (Standard Edition) Windows Server 2008 (Standard Edition) | |
| System Memory | 256MB RAM | 128MB for each tablet PC 512MB minimum | |
| Hard Drive | 8GB Hard Drive | 20GB Hard Drive | |
| Display Resolution | 1024 x 768 | 1024 x 768 | Point-Of-Care module is optimized to operate in Portrait Mode. |
| Fingerprint Device | Required only if using Fingerprint feature | UPEK TouchChip® Fingerprint Reader | Fingerprint feature supports the listed fingerprint scanner device only. Scanners built into Tablet PCs are not supported. |
| Wireless Access Point | Any name brand wireless access point that supports the wireless network adapters in your Tablet PC and provides adequate signal strength. | Wireless access point that supports the 802.11a or 802.11g wireless protocol. | |
| Wireless Networking | <ul style="list-style-type: none"> • Security. Wireless networks can be secured using different methods including WEP Encryption and hardware ID authentication. Please consult your hardware vendor for the security scheme best suited for your environment. • Wireless Networking Protocols. Tablet PC's can connect to your wireless access point using standard wireless networking protocols including 802.11a, 802.11b, and 802.11g. Each Tablet PC must have a wireless network adapter that matches the protocol supported by your wireless access point. • Wireless Signal Coverage. We strongly recommend that you have your computer hardware and network servicing organization perform a wireless networking site survey in your office to ensure adequate wireless signal strength is available everywhere you plan to operate your Tablet PC and to identify sources of signal interference. • For an interruption-free connection to your OrthoTrac software database, PracticeWorks recommends that you disable all power saving features and screen savers on your Tablet PC. | | |

OrthoTrac software Multi-Location Solutions (version 11.1)

In addition to the system requirements for the main office, the following additional items are required for a multi-location configuration. OrthoTrac software requires **two servers** for implementing multi-location solutions: the database server as described on page1 of this document, and an Application Server with Windows Terminal Services as described below.

| Item | Minimum Required | Recommended | Notes |
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| Computer System | <u>Application Server</u> Pentium 733MHz CPU (or faster) 1.44 MB floppy drive Keyboard Mouse CD-ROM drive Network Adapter | <u>Application Server</u> Server-class Pentium 4 2.0GHz CPU (or faster) | Ensure the computer system selected is Windows XP, Windows Server 2003 (Standard Edition) or Windows Server 2008. Windows Terminal Services must be installed on the Application Server and a client access license is required for each workstation connected to the Application Server. |
| Operating System | Terminal Server Edition (SP6), or Windows Server 2003 (Standard Edition) SP1 | Windows Server 2003 (Standard Edition) SP1 | Citrix Metaframe XP 1.0 Feature Release 3 is now supported for use with OrthoTrac software under the Windows Terminal Services environment.* For additional information, please consult the OrthoTrac software <i>Citrix Configuration Guide</i> . *Because Citrix runs concurrently with Windows Terminal Services and produces additional overhead, Citrix server hardware configurations should meet or exceed the requirements listed for application servers running Windows Terminal Services. |
| System Memory | 64MB for each remote client 256MB minimum | 128MB for each remote client 512MB minimum | |
| Hard Drive | 8GB Hard Drive | 20GB Hard Drive (or greater) | |
| Remote PC Based System | Any Intel-based PC capable of running the Terminal Services Client software* and supporting network connectivity via the TCP/IP protocol. | Pentium III 933 MHz CPU (or faster) 1.44MB floppy drive Keyboard Mouse CD-ROM Network Adapter | |
| Operating System | | Windows XP Professional | *For the Citrix environment, client PCs should run Citrix ICA client software version 6.x (or greater). For use of the Fingerprint Scanner feature of OrthoTrac software, a "fat client" device is required. |
| System Memory | | 128MB | |
| Hard Drive | | 8GB | |
| Thin Client Devices | Any device that is capable of running Microsoft RDP (or compatible)* client software, that supports network connectivity via the TCP/IP protocol, and that is capable of generating a display of at least 640x480 pixels using 256 colors or more. | Wyse Winterm 3150SE | *For the Citrix environment, client devices should run Citrix ICA client software version 6.x (or greater). |
| Printers | <i>See printer requirements for main office</i> | <i>See printer requirements for main office</i> | Printing at a remote office requires that the printer be available to the network, and then mapped to the Terminal Services Client. There is no support for Label Printers at the remote office. |
| Wide-Area Network Telecommunications | PracticeWorks recommends using a high speed, dedicated, point-to-point connection such as ISDN or T1. | | |